

# Introduction

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# Purpose

This document is designed to guide Desludging Vehicle Operators on how to use the Emptying Details Collection Mobile App. The app allows collection of the emptying information while providing the emptying service, such that the information can be updated in real-time. The mobile application is used by emptier to collect the information such as emptying start and end time, number of trips, total cost for emptying, and the payment receipt number. Emptying details can be viewed in real-time by the help desk and other municipal staff who have access to this module. The user manual details the step-by-step procedure of all implemented facilities within the App. It is to be noted that information related to the actual emptying operation can also be entered into the system through the Web interface. The main purpose of this application is to provide the user with guidance to fill in the details of the emptying service and view the applications received. It provides an easy-to-use interface that connects the emptying operator with the IMIS web application.

# Target Audience

Targeted users of this manual are Desludging Vehicle Operators of the Municipality or Outsourced Agency. This manual guides to performing details related to actual emptying operations.